

....., .....  
(place and date)

.....  
Customer's name and surname

.....

.....  
Postal address

**Agata Salamon**  
sole proprietor conducting a business  
activity under the name  
"ARIANA" – Producent Odzieży  
Damskiej Agata Salamon  
ul. Nowickiej 33  
96-127 Lipce Reymontowskie, Poland

### CUSTOMER COMPLAINT FORM

I hereby inform you that the product .....  
I purchased on ..... do not comply with the contract. The non-  
compliance of the products I purchased with the contract consists in: .....

.....  
I identified the above mentioned non-compliance of the product on .....  
Given the above, I demand to make the faulty product comply with the contract  
in a chosen way:

..... **fix the defect (free of charge)** or  
..... **exchange the product for the new one\***

Preferred forms of contact regarding the complaint:

- by post to the following postal address: .....
- by e-mail: .....
- by phone: .....
- at the registered office of the Seller, i.e.: ul. Nowickiej 33, 96-127 Lipce Reymontowskie, Poland.

I attach to this complaint:

..... (e.g. proof of purchase – receipt)

.....  
(Consumer's signature)

**\* please, choose the appropriate**